

Troubled Families Fact Sheet

The Troubled Families Programme was initiated by David Cameron in 2012 to 'turn around' 120,000 families by 2015. That target was achieved and Phase Two is now in progress, which aims:

- For 400,000 families with multiple, high cost problems to achieve significant and sustained progress by 2020.
- To make work an ambition for all troubled families
- For services to transform the way that public services work with families with multiple problems to take an integrated whole family approach
- To help reduce demand for reactive services
- To demonstrate that this way of working results in lower costs and savings for the tax payer.

During a spending review, it was found that Troubled Families (TF) have a high cost to the public purse. Approximately £9 billion pounds is spent each year; £8 billion is spent fighting and reacting to these problems with only £1 billion spent trying to prevent them.

Payment by Results

In our LA, the TF Team identify and monitor families in order that they can be worked with and prioritised in terms of level of need and the services required. For each family we identify, we receive an upfront attachment fee of £1000 to put towards developing services to help families.

The programme works on a payment by results basis (PBR) so once a family has been worked with successfully, and after a period of significant and sustained progress, we gain a results-based payment of £800 per family.

Criteria

A family is classed as 'troubled' if they meet criteria from two or more of the following categories (you will notice that these criteria correspond with the TF tick boxes on the SA form):

1. If the child, young person or adult is involved in crime or anti-social behaviour.
2. If the child or young person; is not attending school regularly, has been excluded, is home educated, has been presented at the Behaviour and Attendance Collaborative (BAC), or attends an Alternative Provision.
3. If the child is assessed as needing early help, is a Child in Need, subject to a Child Protection Plan, Looked After, reported as missing, at risk of Child Sexual Exploitation (CSE) or Harmful Sexualised Behaviour (HSB), or is a young carer.
4. If the adult or young person is out of work, at risk of worklessness, or at risk of financial exclusion.
5. If a person in the family is experiencing or perpetrating domestic violence/abuse.
6. If the adult, child, or young person has a health problem or a range of health problems.

Once you have ticked the Troubled Family boxes on the Single Assessment form, (please still tick the boxes even if they only meet one of the criteria), a family can be identified as troubled. The TF boxes will be ticked for you on Capita One (these boxes should **never** be unticked), the TF data team will pick this up and email you and the Cluster Lead to inform you of their Troubled Family status and criteria.

The family need to be monitored throughout their case and for up to a year afterwards for any change in their TF status.

If you require more information, please contact:

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