

First of all don't panic!

Everyone, even grown-ups need help to sort out their problems from time to time. Maybe mum and dad have split up and are arguing and haven't noticed that you are sad and worried too.

Your social worker will have talked to you and your family about having a meeting called a Family Group Conference.



What is a Family Group Conference?

It's here that you guys get to come up with a plan that makes **EVERYONE** happy.



It's a meeting where you, your family and friends chat with people who are worried - like your social worker about fixing any problems. You, your family and friends will have a special time called Private Family Time. This is your time to decide how to fix things so you feel safe, happy and loved.

How can I make sure I'm ready and everyone sees and hears me?

You and family will have been given a Family Group Conference worker who will visit and help you decide who needs to come to the meeting that's anyone that's important to you!

If you don't want to come to the meeting your social worker and family will make sure your wishes and feelings are explained to everybody.



As your Family Group Conference Worker I will

- Listen and talk to you and your family and friends
- Support you at the meeting or make sure there is someone you trust there to support you
- Make sure your wishes and feelings are heard if you don't want to come
- Be independent! I'm there to help you and your family make any decisions



I'm your Family Group Conference worker.

My name is:

If you need to speak to me please call or text me on:

Or call my office number:

Or you can email on:

At Family Group Conference we believe **YOUR** voice is important.

Anything you tell us will not be shared unless it is something that means you are in danger. If this happens we will try to talk to you about it first.

The only information we keep on your family is the plan you create and a log of our calls and visits. Everything else will be deleted once your plan has been reviewed and the case is closed.



If you are unhappy with anything you can call **(01472) 323303** and speak to the boss, or you can get help from:

The Children's Complaints and Information Access Team
North East Lincolnshire Council
Athena Building, Saxon Court
Grimsby, DN31 2UJ.



North East Lincolnshire
Familiesfirst
Supporting children, young people & families



Why do I need a Family Group Conference?